

FABEC ANSPs honoured for excellence in safety– skyguide in a leading role on cross-border development and promotion

Geneva, 30 November 2016 - CANSO, the umbrella organisation for air traffic control, gave the Global Safety Award 2016 to the FABEC partners ANA Luxemburg, Belgocontrol, DFS, DSN, EUROCONTROL Maastricht and skyguide yesterday. They were honoured for the level of cooperation they demonstrated in IntACT — an international, cross-border auditing team. IntACT beat numerous top-quality contributions from all over the world as an example of best practice. skyguide, the Swiss Air Navigation Service Provider, whose auditors have contributed significantly to the development and promotion of this cross-border cooperation, has played a leading role.

IntACT – the International Audit Cooperating Team – follows a proactive and international approach to conducting audits (safety, security, quality). The achievements of that cooperation range from the dissemination of important findings to sharing best practices among the participating parties. Processes and procedures can thus be optimised and harmonised. In addition to the benefits for safety security and quality, IntACT has also improved the efficiency of audits by providing a pool of IntACT auditors composed of all necessary Air Traffic Management (ATM) disciplines.

Since 2008, more than 130 safety, security and quality audits of all ATM services have been performed. IntACT has also audited the safety management systems of the IntACT partner organisations. The results and experiences of audits have led to improvements of various aspects of the safety management system of the air traffic service providers involved, such as procedures and training.



Overview on IntACT audits performed

IntACT was founded in 2008 by DFS, DSN and skyguide with the underlying idea that cross-border learning is a prerequisite for the harmonisation, and even standardisation, of processes and procedures within FABEC. At the beginning of 2015 ANA Luxembourg, Belgocontrol and EUROCONTROL MUAC joined the group. The level of resources required by audit management at the individual IntACT partner organisations might be reduced as each organisation can now draw on a pool of IntACT auditors which covers all the disciplines necessary to audit ATM services competently.

The whole IntACT group benefit from the perspective of best practice and information sharing.

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Skyguide provides air navigation services for Switzerland and certain adjacent parts of neighbouring countries. With its 1500 employees at 14 locations in Switzerland, the company guides some 1.2 million civil and military flights a year safely and efficiently through Europe's busiest airspace. Skyguide is well integrated into the international air navigation services community and, with its innovative and customer-minded solutions, helps enhance Switzerland's appeal as a place to live, work and do business. The company is majority-owned by the Swiss Confederation, and is headquartered in Geneva.

About FABEC

The airspace of the six FABEC States of Belgium, France, Germany, Luxembourg, the Netherlands and Switzerland is one of the busiest and most complex in the world. The majority of major European airports, major civil airways and military training areas are located in this area. FABEC airspace covers 1.7 million km² and handles about 5.5 million flights per year – 55% of European air traffic.